

WYNDHAM HOUSE

2016-17

ANNUAL REPORT

A visual look at twelve months of supporting youth to achieve their full potential

www.wyndhamhouse.org/about/annual-report

A NOTE FROM THE EXECUTIVE DIRECTOR

This past year has gone by very fast. The agency has been so busy doing the work that we don't often take the time to look back over the year and reflect. Additionally, we often are so focused on the busy-work of now, today's to-do list and this week's priorities that we can also forget to look forward to the coming year and see where our work will or may take us both as an agency and as a community. While I do not know who said "It takes courage to let go of the familiar & embrace the new" when I came across it online I do feel that this sentiment resonates with Wyndham House at this time.

A lot has happened over this past year and we are excited that there is a renewed energy across Canada & locally to work differently so we can move towards a common vision of ending youth homelessness.

Locally, our community has embraced the 20K Homes Framework and within that Wyndham House now has an amazing Housing First 4 Youth team. This team of housing support staff work intensively with each youth to ensure supports and services for them are focused on diversion from shelter services where possible, rapid re-housing those youth who find themselves homeless and the provision of housing supports to assist youth in finding and retaining new housing. It is exciting work with promising initial outcomes. As always, we continue to provide at risk & homeless youth a long term home to call their own while they work to complete their high school education.

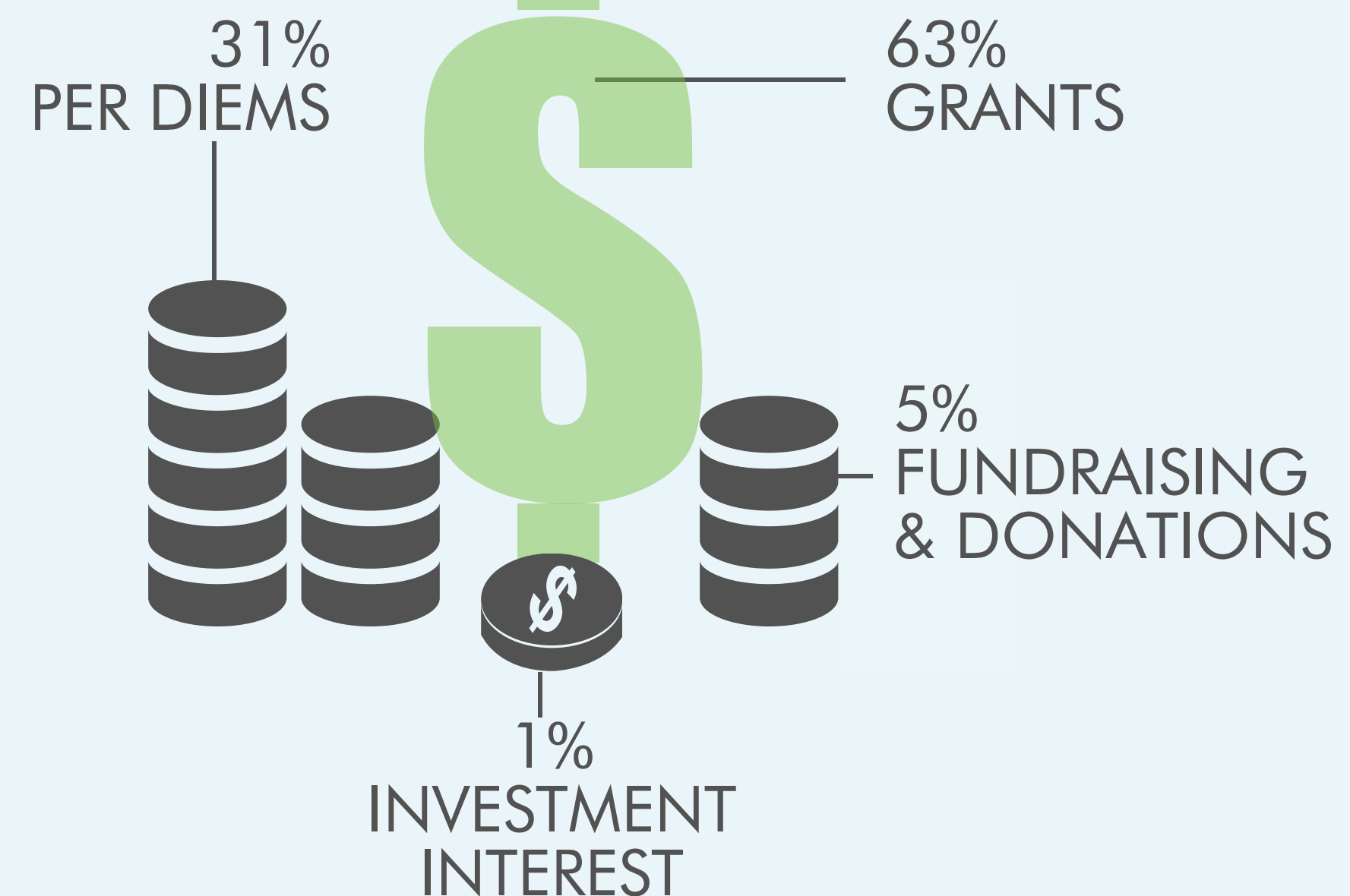
Also as we look forward we will be saying good-bye to Susan Richardson. Susan joined us 17 years ago on a 3 month contract and she is now moving on this summer to explore the world. We will miss Susan more than we can put into words. For the past 17 years she has been our Office Manager, Fundraiser, bookkeeper and "history-keeper". Susan knows this agency better than anyone and we wish Susan well as she moves away from us and out into her next adventure.

Finally, more changes as our time in our present location on Douglas St. has ended and we are moving our Youth Resource Centre around the corner to 133 Woolwich St. and our Administration offices over to 311 Woolwich Street. Big changes for sure but as we move into another new fiscal year we will stay focused on what is important; the youth we serve and our community vision to work towards ending youth homelessness. We cannot do this work alone and as always any success we have is the result of the passionate efforts of our staff teams, our board of directors, the ongoing support from our funding partners, and generosity of community donors and friends of Wyndham House that make this work possible.

FINANCIAL SUMMARY

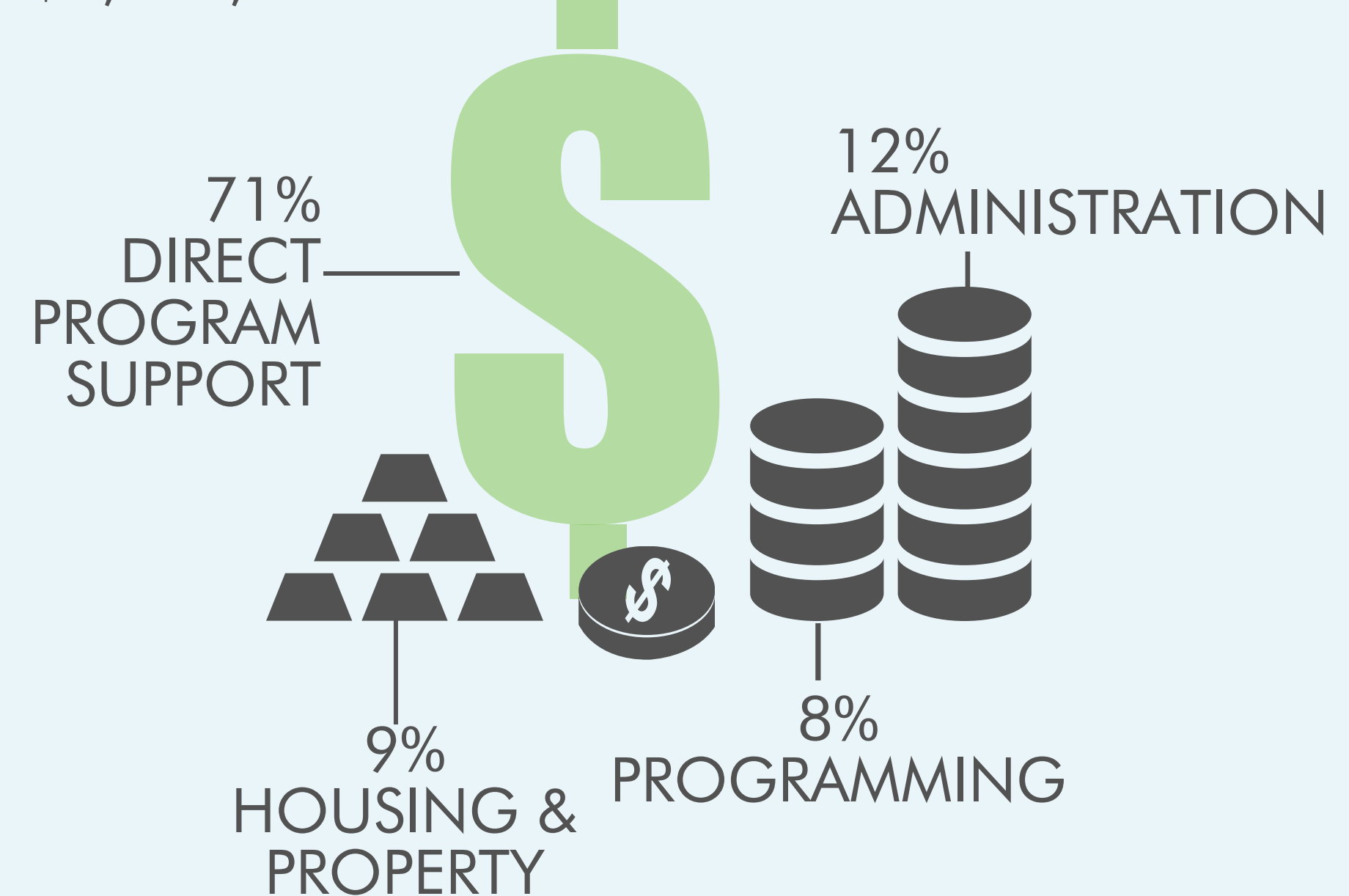
REVENUE

\$1,475,158



EXPENSES

\$1,466,453



BOARD OF DIRECTORS

PRESIDENT: TERRI MILLAR
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SECRETARY: DAN BURNHAM

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EXECUTIVE DIRECTOR:
 DEBBIE BENTLEY-LAUZON

FUNDER SUPPORT

Wyndham House is grateful to all of its funders and supporters. We would like to thank the following agencies and organization for their tremendous and long term support to Wyndham House.

\$50,000 +
 CANADIAN MENTAL HEALTH ASSOCIATION / MINISTRY OF COMMUNITY & SOCIAL SERVICES
 CITY OF GUELPH
 MINISTRY OF CHILDREN & YOUTH SERVICES
 WELLINGTON COUNTY SOCIAL SERVICES
 UNITED WAY GUELPH WELLINGTON DUFFERIN


\$10,000 - \$49,999
 CONSOLIDATED HOMELESSNESS PREVENTION INITIATIVE
 INNOVATION HOMELESS INITIATIVES
 FAMILY & CHILDREN'S SERVICES OF GUELPH & WELLINGTON COUNTY
 THE HOME DEPOT CANADA FOUNDATION

EDUCATION

 **1**
ATTENDING
POST-SECONDARY

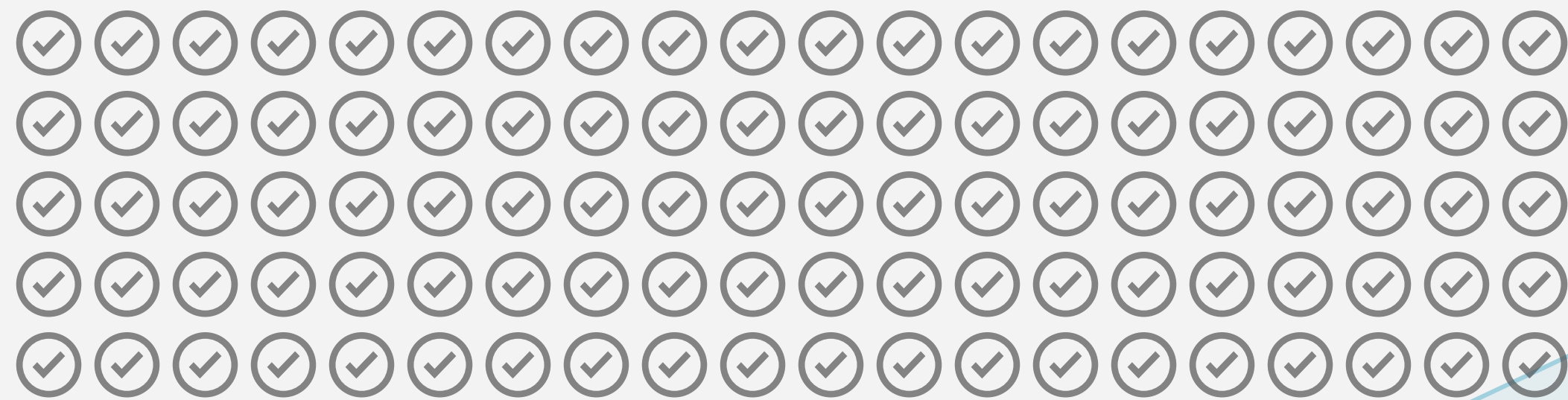
NUMBER of
TRANSITIONAL
HOUSING
PARTICIPANTS
ENROLLED in
SCHOOL **28**

7 CLIENTS EARNED THEIR
FIRST EVER HIGH
SCHOOL CREDIT
at **NEW WAY**


 **25%**

OF STUDENTS
EXPERIENCED AN
IMPROVEMENT
IN THEIR ATTITUDES
TOWARDS SCHOOL

106 CREDITS EARNED by
TRANSITIONAL
HOUSING PARTICIPANTS



DAILY NEEDS

 **3,675**
BUS TICKETS PROVIDED



 **68**
YOUTH IN TRANSITION PROGRAM PARTICIPANTS

 **115**
HOURS of
YOUTH MEDICAL
OUTREACH

 DIRECT CLIENT HOURS
5,055

7 YEARS of
WEEKLY
YOGA
CLASSES RUN
by STEPS
PROGRAM

 LUNCH PROGRAMS PROVIDED
250 at the YOUTH
RESOURCE
CENTRE

 **\$56,000** 
SPENT ON NUTRITIOUS
MEALS

HOUSING

OCCUPANCY AT
YOUTH
EMERGENCY
SHELTER **89%**

NUMBER of
INDIVIDUAL YOUTH
WHO STAYED in
TRANSITIONAL HOMES **53**

94% OCCUPANCY RATE
AT TRANSITIONAL
HOUSING

NUMBER OF
INDIVIDUALS
WHO STAYED AT
YOUTH
EMERGENCY
SHELTER **165**

80%
of TRANSITIONAL
HOUSING INTAKES
BECAUSE of FAMILY
BREAKDOWN, ABUSE
OR NEGLECT


AVERAGE LENGTH of STAY
at YOUTH EMERGENCY SHELTER
8 DAYS

For the last 40 years Wyndham House has been synonymous with serving homeless youth. While the pathways into homelessness are complex, a way off the streets is clear. Wyndham House provides youth with housing and educational alternatives, social supports and programming that supports a successful transition into adulthood.

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 www.wyndhamhouse.org

 <https://www.facebook.com/GuelphWyndhamHouse>

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Guelph